







# 25/26 Quarter 4 January-March



Oxfordshire County Council

## 25/26 Quarter 4 January-March

FROM 01-APR-2025 TO 31-MAR-2026

Linked Items	Unit	Period Performance			YTD Performance		
		Target	Actual	Indicator	Target	Actual	Indicator
OCC01.01 Reduction in corporate emissions within our "Carbon Neutral by 2030" target	#	970.00	509.00	 RED	970.00	509.00	 RED
<p><b>Comments :</b> Comment Note: the figures below are preliminary calculations and may change in final annual GHG report.</p> <p>During Q1 and Q2 of 2025/26 (April to September 2025), Oxfordshire County Council emissions from the scope of our carbon neutrality 2030 target (corporate estate and activities) reduced by 10% (308 tonnes CO2e) compared with the same period in 2024/25.</p> <p>The main factors contributing to this reduction were a 25% reduction in gas demand in OCC's properties and a 13% of reduction in the carbon intensity of UK electricity grid.</p> <p>Our target of reducing cumulative emissions in the 2023/24 to 2025/26 period is 970 tCO2e according to our projections in Carbon Management Plan 2030. Considering that during 2024/25 we reduced only 201 tCO2e in relation to 2023/24, adding the 308 tonnes would get us to 509 tCO2e cumulative reductions, accomplishing more than half (52%) of the cumulative target expected by the end of 2025/26, with only six months remaining to achieve the remaining half of the reductions.</p> <p>The breakdown of the overall reduction in Q1 &amp; Q2 2025/26 by area of operation is the following:</p> <ul style="list-style-type: none"> <li>• Property emissions decreased by 184 tonnes of CO2e, this is a 23% decrease compared to the same period in 2024/25. Gas demand reduced by 25% as a result of service use changes, property decarbonisation, temperature variations and some equipment in need of repair. Electricity demand decreased by 5% partially resulting from on-site energy generation offsetting increments related with electrification of heating. Finally, a very important contributor to reductions was the UK grid's carbon intensity reducing by 13% in relation to 2024/25.</li> <li>• Highways Electrical Assets emissions decreased 84 tonnes of CO2e, this is a 9% reduction compared to the same period in 2023/24. This reduction is only related with the 13% decrease in carbon intensity of UK grid electricity, which offset an actual increase of 4% in electricity demand.</li> <li>• Fleet emissions decreased by 75 ton of CO2e, this is an 11% reduction compared to the same period in 2023/24. The driver of these reductions are decreases in diesel use in OCC and fire fleets, these reductions offset increases in petrol use. These reductions were translated to an increase of 93% in electricity for charging electric vehicles.</li> <li>• Staff mileage emissions increased by 35 tonnes of CO2e, this is a 6% increase compared to the same period in 2024/25. This is the result of total staff mileage increasing by 5% in relation to previous year, with corporate petrol mileage having a large contribution.</li> </ul>							
OCC01.02 Publication of the Local Nature Recovery Strategy	#	1.00	1.00	 GREEN	1.00	1.00	 GREEN
<p><b>Comments :</b> Adopted at October cabinet and published and launched on 12th Nov 25.</p>							
OCC01.03 Total % of household waste which is reused, recycled or composted	%	61.50	53.93	 RED	61.50	53.93	 RED
<p><b>Comments :</b> Updated to usual one month in arrears. Very minor change on last reporting period. but continuing the trend of reduced performance compared to previous years. Overall likely to remain around this level during all of 2025/26. Oxfordshire residents consistently exceed the national average (44% 2023/24) for household waste recycling. In November 2024, the Central</p>							

government made announcements around Simpler Recycling and Extended Producer Responsibility. It is anticipated that the implementation of national waste policy reforms expected in the next few years will improve performance.

OCC01.04 Oxfordshire greenhouse gas (GHG) emissions as published annually by DESNZ with a 2-year lag	#	9.00	6.00		9.00	6.00	
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**Comments :** Data received June 2025.

**Summary**

Oxfordshire’s greenhouse gases emissions have continued to decrease over time, with transport remaining the largest source of emissions in the county. However, the rate of decrease in emissions has not been aligned with the carbon budgets set out in the Pathways to a Zero Carbon Oxfordshire (PAZCO) trajectory for the Oxfordshire Leading the Way scenario, and it is increasingly likely that Oxfordshire will exceed its carbon budget for 2021 – 2025.

**Detail**

This latest data from Department for Energy Security and Net Zero (DESNZ) shows that Oxfordshire’s greenhouse gas (GHG) emissions decreased between 2022 and 2023, showing a similar % reduction as the South East region and in contrast with an overall increase in emissions across England. While Oxfordshire met the Climate Change Committee carbon budget it did not meet the ambitious Pathways to a Zero Carbon Oxfordshire (PAZCO) trajectory for Oxfordshire Leading the Way. During 2023 transport emissions (which are hard to decarbonise) continued to dominate for the county. The carbon intensity of the grid also increased in 2021 due to more coal and gas in the mix but has been gradually reducing since.

The 9% year on year reduction target from the PAZCO Oxfordshire Leading the Way scenario applies to CO2 only and excludes some transport sources, waste and land use changes.



**Finance Impact**

The latest GHG data highlights the need to continue to invest in climate action and work with partners to stay on course for our county net zero ambitions. The majority of financing for the net zero transition will come from private sources and the council is seeking to create policy and partnerships that enable that investment. The cost of climate impacts such as from recent floods will be increasingly felt as national and global emissions are not reducing fast enough to prevent climate breakdown.











**Risk Impact**

This is the second year that Oxfordshire has not been on track to deliver against the Oxfordshire Leading the Way trajectory. The county is tracking regional and national emissions reductions, showing that national policy is the key driver. Therefore, there is an increasing risk that insufficient government action will prevent Oxfordshire meeting its net zero ambitions, and our public affairs function is key to continue pressing for a more ambitious policy framework nationally.



There is a risk that Oxfordshire will not meet its ambitious carbon budgets as set out in the Net Zero Route map, however it is also possible (albeit decreasing in likelihood) that the county will recover its position given that the grid is decarbonising again since a peak in 2021 and that action is being taken at local and national level to tackle emissions. Further data will be available from DESNZ in summer 2026 relating to 2024 GHG emissions.

OCC02.01 Digital Inclusion through libraries (number of hours of use of library public computers)	#	6,000.00	21,649.00		70,000.00	108,240.90	
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**Comments :** The concern about the accuracy of this data is still being investigated with the supplier, and so the is submitted with a health warning

OCC02.02 Number of times refuge bedspaces have been occupied	#	39.00	36.00	 AMBER	39.00	36.00	 AMBER
<p><b>Comments :</b> Annual reporting pattern. In 2024/25, 36 people were accepted into refuge from within and Outside of Oxfordshire, and provided with a bedspace, consistent with the 36 accepted in 2023/24. This stability has been maintained despite ongoing challenges in moving people on from refuge due to housing shortages. To address these challenges, we are conducting a service review and strengthening support for individuals with complex needs. Our focus for 2025/26 is to improve this level of access.</p> <p>Analysis: This is an annual measure with a three-month reporting lag. In 2024/25, refuge bedspaces were occupied 36 times, falling slightly short of the target of 39. Although the decline is minimal, it highlights demand for safe accommodation for domestic abuse victims. The Council continues to seek ways to support residents in need of refuge. Plans are in place to increase the number of spaces available for victims of domestic abuse.</p>							
OCC02.03 Number of physical visits to Libraries	#	115,000.00	184,143.00	 GREEN	1,400,000.00	2,056,230.00	 GREEN
<p><b>Comments :</b> The full year total of physical visits to libraries in Oxfordshire is 2.06 million, representing a 1.7% increase on 2024/25.</p>							
OCC02.04 Female Inequality in life expectancy at Birth	#	4.40	4.80	 AMBER	4.40	4.80	 AMBER
<p><b>Comments :</b> Annual reporting pattern. Reporting Period 2021-2023 This measures the difference in life expectancy between females living in the most deprived areas compared to people in the least deprived areas. For Oxfordshire, the Inequality in life expectancy at birth for females has increased by 0.2 from the previous year (4.6) and remains higher than levels reported before the pandemic (2018-20 - 4.0). However this difference is lower than for England (8.3). To reduce health inequalities, 14 Community Insight Profiles have been completed in the most deprived areas. These are supported in 13 of the 14 areas by Community Health Development Officers (CHDOs) who work at a local level to improve health based on local need. Contracts for the CHDOs in the initial 10 priority areas are being extended following an evaluation of their roles.</p>							
OCC02.05 Male Inequality in life expectancy at Birth	#	5.80	5.40	 GREEN	5.80	5.40	 GREEN
<p><b>Comments :</b> Period (2021-23) This measures the difference in life expectancy between males living in the most deprived areas compared to people in the least deprived areas. For Oxfordshire, the Inequality in life expectancy at birth for males has increased by 0.2 from the previous year (5.2) and remains at the same level reported before the pandemic (2018-20). However the trend in Oxfordshire has been similar in recent years, unlike the trend in England which has been increasing. To reduce health inequalities, 14 Community Insight Profiles have been completed in the most deprived areas. These are supported in 13 of the 14 areas by Community Health Development Officers (CHDOs) who work at a local level to improve health based on local need. Contracts for the CHDOs in the initial 10 priority areas are being extended following an evaluation of their roles.</p>							
OCC02.06 Number of completed profiles for local communities with the greatest health inequalities	#	14.00	14.00	 GREEN	14.00	14.00	 GREEN



**Comments :** A total of 14 Community Insight Profiles have now been completed. The final profile for Bicester West is due to be published online by the end of June 2025. All reports are available on the Oxfordshire data hub along with a link to access to the new Interactive Community Insight Profile (iCIP) Dashboard.

OCC03.01 Proportion of opiate users in treatment who are making substantial progress to being drug-free or have sustained reduction in drug use	%	48.00	49.00	 GREEN	48.00	49.00	 GREEN
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**Comments :** Period 2024-25  
This performance is above the national average of 46% and is achieved through the provision of extensive community-based engagement, strong partnership and multi-agency working and high-quality community treatment that is flexible, holistic and person-centred, and supports people to reduce their drug use. This measure demonstrates a focus on quality treatment, which is in line with the local and national drug strategy, and is achieved alongside a focus on increasing the number of opiate users in treatment.

OCC03.02 % of the eligible population aged 40-74 who have been offered NHS Health Check	%	18.00	18.54	 GREEN	18.00	18.54	 GREEN
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**Comments :** Period 2024/25  
The annual achievement of 18.54% is within a threshold that meets the annual targets set for Primary Care for this measure (18% - 22%).













OCC03.03 Smoking prevalence in adults (18+) - self-reported current smokers (2025 definition)	%	12.90	7.50	 GREEN	12.90	7.50	 GREEN
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**Comments :** Period 2024  
Data note: The 2024 Annual Population Survey (APS) returned to using face-to-face interviews as its main method. Based on this new data, the ONS recalculated its adjustment factor and revised all smoking estimates from 2020 to 2023. As a result, single-year smoking indicators for those years were updated in the APS 2024 release. The Oxfordshire Tobacco Control Alliance oversees works to reduce smoking in Oxfordshire. The Alliance has developed a new strategy and action plan for the next 5 years, working in partnership to build on the effective work of the last 5 years, with the aid of a comprehensive new Health Needs Assessment for smoking. This action plan includes work by:  
NHS trusts, Trading Standards  
The Fire Service  
Schools  
New Local Stop Smoking Service, Smokefree Oxon provided by Solutions4Health.  
The additional grant funding from government is helping to target work to priority groups whose prevalence rates are highest. This includes outreach work and alternative support option of Allen Carr Easyway, continued work with Swap to Stop in mental health settings and funding Trading Standards work to tackle illegal tobacco supply.











OCC03.04 Reduce the % of women smoking in pregnancy to contribute towards Oxfordshire smokefree strategy.	%	6.00	4.60	 GREEN	6.00	4.60	 GREEN
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**Comments :** Smoking cessation is now embedded in maternity services at OUH with direct support in place, alongside a new national incentive scheme. This is supported by vape provision to eligible household members.













<p>OCC03.05 Of those residents invited for a NHS Health check, the % who accept and complete the offer</p> <p style="text-align: right;">%</p>	<p>42.90      44.24</p> <p style="text-align: right;"> GREEN</p>	<p>42.90      44.24</p> <p style="text-align: right;"> GREEN</p>
<p><b>Comments :</b> Period 2024/25</p> <p>2024/25 saw an increase in the number of NHS Health Check invitations sent compared to the previous year. Of these invitations sent 44.24% of residents chose to take up the offer of an NHS Health Check either in the community or Primary Care.</p>		
<p>OCC03.06 % of births that have received a face-to-face New Birth Visit, by the age of 12 months old</p> <p style="text-align: right;">%</p>	<p>87.00      86.90</p> <p style="text-align: right;"> AMBER</p>	<p>87.00      86.90</p> <p style="text-align: right;"> AMBER</p>
<p><b>Comments :</b> Period Q3-25</p> <p>This universal review is offered to all children as they approach their first birthday. During the quarter, the service completed 1,566 reviews. Because of family schedules and parental work commitments, some families choose to have the review after the child turns one, up to 15 months. If a family declines or does not attend their appointment, the service follows up and offers another review, which may fall outside the standard 12-month timeframe.</p> <p>In this quarter, 1,657 babies—90.3%—received a review by 15 months. The service has significantly improved uptake, supported by successful recruitment that has strengthened capacity. Targeted work in areas with lower attendance is also helping to identify and address barriers.</p>		
<p>OCC03.07 Reduce the levels of children overweight and obese in year 6 (NCMP data)</p> <p style="text-align: right;">%</p>	<p>31.00      30.50</p> <p style="text-align: right;"> GREEN</p>	<p>31.00      30.50</p> <p style="text-align: right;"> GREEN</p>
<p><b>Comments :</b> Period 2024-25</p> <p>Oxfordshire performs well against the England average (36.2%), but there are some areas in Oxfordshire where children have experienced excess weight over a long period. A new all age healthy weight service launched in September 2024 with a focus on addressing inequalities associated with weight is in place although has struggled to see the number expected. To increase referrals a new proactive follow up will start from January 2026. Beezee Oxfordshire will contact (text, call) families with children identified as overweight through the National Child Measurement Programme (NCMP). New NCMP Co-ordinator recruited to lead this work.</p> <p>Another new option that has launched in October 2025 - Beezee Youth an online programme for children aged 13-17 years old.</p> <p>Work to support more healthy environments continues; latest pilot includes healthier vending in leisure centres to launch Jan 2026.</p>		
<p>OCC03.08 Average response time for attendance at an emergency incident in Oxfordshire by a fire service vehicle</p> <p style="text-align: right;">#</p>	<p>563.00      547.00</p> <p style="text-align: right;"> GREEN</p>	<p>563.00      547.00</p> <p style="text-align: right;"> GREEN</p>
<p><b>Comments :</b> 9 mins 7 seconds (547 seconds)</p> <p>We are still seeing a continued improvement since the launch of the fire and rescue cover model. This has had a notable impact across several stations, with teams working diligently to demonstrate that they can maintain availability and ensure swift, efficient responses to incidents.</p> <p>Looking ahead to Q1, we will keep monitoring this measure closely, in line with the recommendations that will be taken forward from the fire and rescue cover model. By maintaining our focus and supporting the stations as they adapt, we'll ensure that standards remain high and the positive momentum continues.</p>		







OCC03.09 Number of people engaged with via Making Every Conversation Count	#	0.00	19,099.00	 GREEN	0.00	19,099.00	 GREEN
<b>Comments</b> : Fantastic progress and increases seen in this priority area; as well as winning a national award in 2025							
OCC03.10 Number of accidental fires in people's homes per 100,000 population	#	8.73	5.73	 GREEN	8.73	5.73	 GREEN
<b>Comments</b> : Q4 actual is below target both for the quarter and also for the year. The total for the year has also decreased when compared with last year 24/25. We are also below the national average, based on this year and 10 years of data.							
OCC03.11 Numbers in substance misuse treatment: Children and young people during the financial year	#	155.00	0.00	 RED	155.00	0.00	 RED
<b>Comments</b> : Period 2024/25  Performance data for this measure is currently being updated and expected December 2026. The target is not expected to be achieved for the period. The service is working to increase referrals from all partners of young people using substances, but no increase has been achieved in this period. The service continues to support children and young people with brief interventions, children affected by other people's substance use and families alongside this work.							
OCC03.12 Numbers in treatment: Alcohol only during the financial year	#	794.00	1,002.00	 GREEN	794.00	1,002.00	 GREEN
<b>Comments</b> : Period 2024/25  In line with national strategic aims, extensive partnership work and outreach with those with health inequalities has supported the partnership to continue to increase the number of people in treatment over the last year. This demonstrates the impact of additional central government investment linked to the national strategy, with Oxfordshire now exceeding the national drug strategy ambition of achieving a 20% increase on the 2021 baseline.							
OCC03.13 Number of volunteer hours contributed to the library service	#	28,000.00	31,142.00	 GREEN	28,000.00	31,142.00	 GREEN
<b>Comments</b> : This is an annual target and we have remained on track across the year - achieving the target.							
OCC04.01 % of people who received short-term services during 25/26 with no further support request	%	79.40	75.22	 RED	79.40	75.22	 RED
<b>Comments</b> : Whilst the overall % to independence remains static for the last rolling 12 months, there are improvements that have been seen in the last 3 months following training of strategic providers, increased staffing levels and refinement of the discharge pathway available. Going forward our aim is to reflect these positive improvements in a way that is clear to all. Training continues to be delivered to zonal providers of reablement, prompt recording of outcomes is being actively worked on with the Home First multi-disciplinary team and recruitment to new							













posts.						
OCC04.02 % of residents 18-64 with Learning Disability support who live on their own or with family (Monitoring only)	%		91.68			91.68
<b>Comments :</b> N/A						
OCC04.03 % Section 42 safeguarding enquiries where identified risk was reduced or removed	%	93.00	95.00	 GREEN	93.00	95.00  GREEN
<b>Comments :</b> We continue to see improvements made where the risk to residents is removed or reduced. This is above the national average.						
OCC04.04 Adults aged 65+ (per 100,000) admitted to residential and care homes	#	527.00	588.76	 RED	527.00	588.76  RED
<b>Comments :</b> The winter & Christmas period was challenging and we saw an increase in admissions to care homes as a result of increased activity and acuity. We are monitoring this closely and expect to see a reduction in admissions as we move into Spring.						
OCC04.05 Number of carers assessments completed (Monitoring only)	#		320.00			320.00
<b>Comments :</b> No commentary provided						
OCC04.06 % of young people referred who have an ASC assessment in place by their 18th birthday	%	90.00	94.00	 GREEN	90.00	94.00  GREEN
<b>Comments :</b> KPI remains on track at the moment with no concerns.						
OCC04.07 The number of people supported into employment (Monitoring only)	#		10.00			38.00
<b>Comments :</b> Connect to Work program is now live and likely to see a steady increase in terms of the amount of people into paid employment over the next quarter.						
OCC05.01 Number of bus passenger journeys	#	45.70	39.51	 RED	45.70	39.51  RED
<b>Comments :</b> Continued growth in passenger numbers but not yet return to pre-Covid levels (40.7m). Continued investment in bus services and fares through OCC and Government budgets will take place over next four financial years and expect to reach pre-Covid levels in 2026/27.						













OCC05.02 Number of park and ride passenger journeys	%	0.00	1,610,003.00	 GREEN	0.00	1,610,003.00	 GREEN
<b>Comments :</b> Significantly improved due to free P&R temporary associated with the congestion charge.							
OCC05.03 KM of footway / cycleway maintenance undertaken	km	1.40	0.00	 RED	41.40	41.04	 AMBER
<b>Comments :</b> Two Oxford schemes have been delayed to 16 April. On completion, this will mark the full delivery of the Footway programme.							
OCC05.04 % of Annual change in average nitrogen dioxide concentrations in AQMAs	%	10.00	3.00	 RED	10.00	3.00	 RED
<p><b>Comments :</b> Annual reporting period. measure reporting a year in arrears. Data is provided during the first quarter of the following year. There are currently 9 air quality management areas (AQMAS) in Oxfordshire declared in relation to nitrogen dioxide concentrations. The highest levels recorded in each of the 9 AQMAs within Oxfordshire were recorded by the District and City Councils. The average of the highest levels recorded was 31.26 µg/m<sup>3</sup> which is less than the UK's statutory limit of 40 µg/m<sup>3</sup>.</p> <p>The 2024 figure is a 3 % reduction in the average of highest nitrogen dioxide levels recorded in each of the 9 AQMAs (under the 10 % target by 7 %) compared to 2023 levels and a 39 % reduction compared to the baseline year of 2019. Every year air pollutant levels are likely to fluctuate due to weather conditions and other local conditions such as road closures near monitoring site. However, the downward trend is apparent across the UK, with most monitoring sites showing reductions in nitrogen dioxide levels. This is likely to be due to newer road vehicles having to meet stricter emission standards and the uptake of electric road vehicles. A national move away from coal usage in power generation has also impacted nitrogen dioxide levels.</p> <p>Analysis: The Service is working in line with the Council's Air Quality Strategy and Route Map actions, and the Environment Act 2021 duty to co-operate with the District and City Councils' Air Quality Management duties of producing Air Quality Action Plans, and supporting the improvement of air quality.</p>							
OCC05.05 Number of cycling trips	#	0.00	0.00	 GREEN	0.00	0.00	 GREEN
<b>Comments :</b> Sport England no longer issuing this data for FY 2024-2025 and above. OCC to internally produce this data going forward.							
OCC05.06 Number of Rail passenger trips originating in Oxfordshire Stations	#	0.00	9.82	 GREEN	0.00	9.82	 GREEN
<p><b>Comments :</b> Rail passenger numbers continued to show signs of recovery from the significant decrease experienced during the pandemic. Oxfordshire stations recorded 19.6 million entries and exits in the latest year (or 9.8 million if counting only trips originating from Oxfordshire). This is a 17% increase from the previous year, and is 90% of the pre-pandemic figures in 2019/20, in line with the recovery experienced nationally.</p> <p>In November 2025, Oxfordshire's rail plan – also called OxRail 2040 - was adopted by the council to improve rail travel across the county and increase passenger numbers. This includes schemes to deliver new stations and upgrade railway infrastructure, both of which will increase capacity to allow for more passengers and freight. We expect that passenger numbers will</p>							

continue to increase in the coming years, and will likely and eventually exceed pre-pandemic figures.							
OCC05.07 Percentage of gullies cleaned against the annual cyclical gully programme	%	100.00	95.00	 AMBER	100.00	95.00	 AMBER
<b>Comments :</b> Programmed to be completed within the first 2 - 3 weeks of the new financial year							
OCC05.08 Highways - Number of non-chargeable defects (NCD) identified (works not completed as instructed or failed due to workmanship)	#	25.00	30.00	 AMBER	300.00	446.00	 AMBER
<b>Comments :</b> 3895 instructions were delivered in March but due to the increase volume in defects and resource pressure as a result, the number of inspections at 194 was below the assumed 20% rate, the number of NCDs identified was 30 which is just above the monthly target at 25.							
OCC05.09 Length of roads identified as in need of repair, restored to a good condition	km	0.00	2.30	 GREEN	24.20	23.90	 AMBER
<b>Comments :</b> Carriageway programme completed .							
OCC05.10 Number of locations where positive interventions to improve road safety have been carried out, in accordance with the council's vision zero commitments	#	43.00	21.00	 RED	43.00	21.00	 RED
<b>Comments :</b> Annual reporting pattern. Schemes at design stage / stakeholder engagement, with implementation unlikely to start before September / October							
OCC05.11 % of the projected 1,400 tonnes of carbon savings achieved in the delivery of the highways service through the use of low-carbon techniques and materials	%	100.00	96.00	 AMBER	100.00	96.00	 AMBER
<b>Comments :</b> End of year total of 1344 Tonnes of a potential 1400 Tonnes total end of year target.  Analysis: The service has achieved 96% of the 100% target.							
OCC05.12 Number of people killed or seriously injured on Oxfordshire's roads	#	222.00	217.00	 GREEN	222.00	217.00	 GREEN



<b>Comments</b> : Annual reporting pattern							
OCC06.01 No of trees planted & established on land OCC own & manage	#	1,100.00	1,001.00	 RED	1,100.00	1,001.00	 RED
<b>Comments</b> : Total number of trees planted is below target, despite the ambition to consult on more than 1500 trees initially. This was due to unforeseen challenges with conflicts for planting below ground. Planting has been well received.							
OCC06.02 Percentage of newly planted trees still alive on land OCC own & manage	%	90.00	94.20	 GREEN	90.00	94.20	 GREEN
<b>Comments</b> : Some trees have been lost due to vandalism within a few weeks of planting. We have engaged with communities and police to identify the culprits. Otherwise, planting survival rates are positive and continue to remain high. This has been successful due to early consultation and community engagement prior to and during planting.							
OCC06.03 Volunteer hours on the public right of way (PRoW) network through established groups	#	1,750.00	2,400.00	 GREEN	7,000.00	8,130.00	 GREEN
<b>Comments</b> : Strong performance over the winter period from out volunteer groups. Winter period works such as scrub clearance does lend its self towards larger work parties.							
OCC06.04% [by length] of Public Rights of Way network free from serious issues or obstruction	%	90.00	90.00	 GREEN	90.00	90.00	 GREEN
<b>Comments</b> : The Countryside Access Team have been working hard to ensure the public rights of way network is accessible. Over the past six months an additional 12km of the network has been recorded as free from serious obstruction.							
OCC06.05 Total number of community activities held as part of the Community Action Group Network	#	3,000.00	8,000.00	 GREEN	3,000.00	8,000.00	 GREEN
<b>Comments</b> : Data will be available June 2026, so figure of around 8,000 based on trends from previous years							
The data needs to be collected from 120+ voluntary community groups for 2025/6. This process is underway and will be complete at the end of May, we expect the annual report in June 26. The 8000 figure is based on the number of events delivered in 2024/5 - it is expected that numbers will be around that level again for 2025/6.							
Community events include repair cafes, swop shops, markets, fairs, community fridge events, workshops, training, tree and hedge planting, litter picks, community gardening events and lots more							
OCC06.06 Management of Local Wildlife sites	#	50.00	47.00	 AMBER	50.00	47.00	 AMBER

<p><b>Comments :</b> The target has been set at 50% to keep us on track to achieve 70% by 2030, in line with the policy set out in the recently approved Biodiversity Action Framework. We are slightly short of achieving the target; we have put in a request through the 26/27 budget setting process for an increase in funding to the Local Wildlife Sites project, this would support an increase in the management advice provided to owners of Local Wildlife Sites and should enable improved performance against this KPI.</p>							
OCC07.01 % of Education Health & Care Plans completed within 20 weeks (excluding exceptions)	%	100.00	96.30	 AMBER	100.00	96.30	 AMBER
<p><b>Comments :</b> In March 2026, timeliness data continued to demonstrate strong and sustained performance in completing Education, Health and Care Plans (EHCPs) within statutory timescales. A total of 135 EHCPs were issued during March, of which 130 were completed within 20 weeks, equating to 96.3% compliance. This represents a continued improvement on January performance (91.8%) and maintains the high standard achieved in February (97.3%).</p>							
OCC07.02 Number of families open to early help (including being supported by partners) (Monitoring only)	#	1,117.00		12,953.00			
<p><b>Comments :</b> The number of families open to Family Help is similar to last month, this number will likely increase slightly with the Families First pilot in January 2026, when Family Help will lead on a small number of Child in Need plans.</p>							
OCC07.03 Percentage of children we care for living in county/within 20 miles	%	75.00	55.00	 AMBER	75.00	55.00	 AMBER
<p><b>Comments :</b> No commentary provided</p>							
OCC07.04 Number of referrals to children's social care (Monitoring only)	#	555.00		7,309.00			
<p><b>Comments :</b> The number of referrals that lead to statutory interventions remains relatively consistent.</p>							
OCC07.05 Percentage of referrals to children's social care which are within 12 months of a previous referral	%	22.00	25.00	 RED	22.00	25.00	 RED
<p><b>Comments :</b> Of all families referred to statutory children's social care in December 2025, 36% had been referred within the last year. Continued focused effort to address re-referrals.</p>							
OCC07.06 Number of Oxfordshire children we care for (excludes unaccompanied asylum-seeking children) (Monitoring only)	#	729.00		729.00			

<b>Comments</b> : No commentary provided							
OCC07.07 Percentage of children we care for living with foster carers, friends or family	%	66.00	65.00	 AMBER	66.00	65.00	 AMBER
<b>Comments</b> : No commentary provided							
OCC07.09 Percentage attendance of pupils in primary, secondary and special schools	%	0.00	93.30	 GREEN	0.00	93.30	 GREEN
<b>Comments</b> : Terms 1-4 25/26							
OCC07.10 Rate of permanent exclusions (cumulative through academic year)	#	0.01	0.01	 GREEN	0.01	0.01	 GREEN
<b>Comments</b> : Terms 1-4 25/26							
OCC07.11 Percentage of young people aged 16-18 who are in education, employment or training	%	91.70	93.81	 GREEN	91.70	89.58	 AMBER
<b>Comments</b> : We remain on track							
OCC07.12 Percentage of 2 to 2½ year reviews using Age and Stages Questionnaire (ASQ-3 third edition of the developmental screening tool)	%	87.00	95.90	 GREEN	87.00	95.90	 GREEN
<b>Comments</b> : Period - Q3-25							
The Health Visiting workforce completed 1,687 reviews this quarter to assess children’s development. When a child is not meeting expected milestones, families are offered advice, support, and referrals to specialist health services where needed. This helps ensure children are ready to learn and thrive when they start school. The team is also improving clinic accessibility and putting measures in place to reduce missed appointments.							
OCC08.01 Deliver a stakeholder and resident engagement programme to inform the development of the county council’s proposal for local government reorganisation	#	1.00	1.00	 GREEN	1.00	1.00	 GREEN
<b>Comments</b> : Outcomes included as in the One Oxfordshire LGR submission <a href="https://oneoxfordshire.org.uk/one-oxfordshire">https://oneoxfordshire.org.uk/one-oxfordshire</a>							

OCC08.02 Publicise the findings of the citizens' assembly on transport in Oxfordshire and deliver a follow-up public engagement exercise	#	1.00	1.00	 GREEN	1.00	1.00	 GREEN
<b>Comments :</b> N/A							
OCC09.01 Percentage of businesses that were either compliant when visited or brought into compliance during the period (Trading Standards)	%	90.00	92.00	 GREEN	90.00	92.00	 GREEN
<b>Comments :</b> Quarterly actual is above target and we end the full year above target, even though our intelligence-led approach, aimed at directing finite resources to those issues and traders of greatest concern, often means we are working to bring some of the hardest situations into compliance.							
OCC09.02 Percentage of businesses that were either compliant when visited or brought into compliance during the period (Protection)	%	90.00	96.00	 GREEN	90.00	96.00	 GREEN
<b>Comments :</b> 92 audits were completed within the quarter, with 4 remaining non-compliant as we cross into a new quarter/year. It is normal to have some level of non-compliance between quarters, as we continue to support businesses into compliance and/or are undertaking formal action such as issuing Enforcement Notices.							
OCC09.03 Minimum of £1.5m generated in social value from suppliers who have contracts with OCC	£	1,500,000.00	5,166,964.50	 GREEN	1,500,000.00	5,166,964.50	 GREEN
<b>Comments :</b> Actual social value delivered based on validated values from the Social Value Portal							
OCC09.04 Value of retained Apprenticeship Levy in Oxfordshire measured in £Millions	£	0.00	0.00	 GREEN	0.00	0.00	 GREEN
<b>Comments :</b> N/A							
OCC10.06 Adult social care complaints completed outside of timeframe	%	20.00	6.70	 GREEN	20.00	6.70	 GREEN
<b>Comments :</b> Reporting period Quarter 3. Of the 26 stage 1 complaints received, 26 closed during the quarter, 24 within timescale and 2 complaints were closed outside of the standard timescale.  Of the 4 stage 2 complaints received, 4 were closed at the end of the quarter, 4 within timescale and 0 complaint was closed outside of timescale.							
Analysis:							

During Quarter 3, a total of 30 complaints were logged. The standard resolution timescale for Statutory Stage 1 complaints is 15 working days, and Statutory Stage 2 is 20 working days.

OCC10.07 Children's Social care complaints completed outside of timeframe	%	20.00	61.00	 RED	20.00	61.00	 RED
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**Comments :** Reporting period quarter 3.



Of the 22 stage 1 complaints received, 22 closed during the quarter, 11 within timescale and 11 complaints were closed outside of the standard timescale.

Of the 6 stage 2 complaints received, 0 were closed within timescale and 6 were closed outside of the standard timescale.

Of the 3 stage 3 complaints received, 1 was closed within timescale and 2 were closed outside of the standard timescale.

Analysis:

During Quarter 3, a total of 31 complaints were logged. The standard resolution timescale for Statutory Stage 1 complaints is 20 working days, Statutory Stage 2 is 65 working days and Statutory Stage 3 is 50 working days

OCC10.08 Corporate complaints completed outside of timeframe	%	20.00	49.40	 RED	20.00	49.40	 RED
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**Comments :** Reporting period Quarter 3.

Of the 139 stage 1 complaints received, 139 were closed during the quarter, 61 within timescale and 78 complaints were closed outside of the standard timescale.

Of the 45 stage 2 complaints received, 45 were closed during the quarter, 32 were closed within timescale, 13 were closed outside of timescale,

Analysis:

During Quarter 3, a total of 184 complaints were logged. The standard resolution timescale for Corporate Stage 1 complaints is 10 working days and Corporate Stage 2 is 20 working days.

OCC10.09 Number of FOI's/EIR's completed outside of timescale	%	10.00	2.80	 GREEN	10.00	2.80	 GREEN
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**Comments :** Reporting period Quarter 3.

A total of 474 requests were logged as FOI/EIR during Q3-2025

472 requests have been closed during Q3, 459 within the 20 working days of receiving the initial request and 13 were closed outside of timescale.

2 requests remain open outside of 20 working days of receiving the initial requests  
97.2% of requests were closed within timescale.